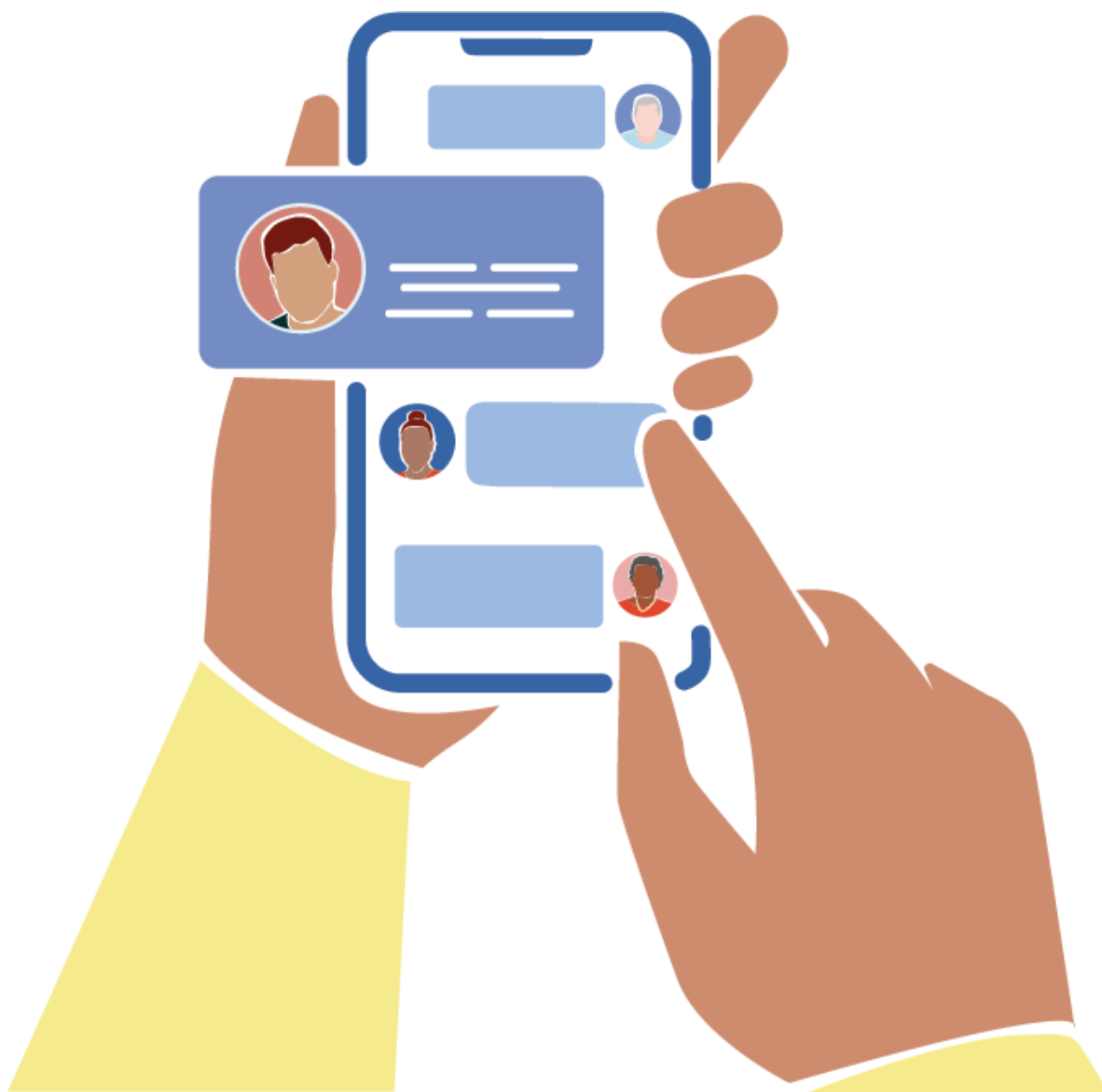


Guide to Platforms for Migrants in Italy

ItaliaHello ETS



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Introduction

If you are a migrant in Italy, there are several online platforms you can use to more easily manage practices related to family reunification, applying for citizenship or checking the status of your *permesso di soggiorno* (residence permit).

This guide gives you an overview of the main resources available.

- ① **IL Portale Immigrazione** to get information about your application for issuing/renewing/duplicating the *permesso di soggiorno* submitted via the postal kit.
- ② **Questura | Polizia di Stato** pto check the status of your *permesso di soggiorno* and find out whether it is ready for collection, still under processing, or if there are issues with your application.
- ③ **Prenotafacile.it** to book appointments at the Questura for specific types of *permesso di soggiorno*.
- ④ The Ministry of the Interior's website, **Dipartimento per le Libertà Civili e l'Immigrazione | Portale Servizi** to submit your application for Italian citizenship.
- ⑤ **Portale servizi | Sportello Unico per l'Immigrazione** to request clearance for hiring foreign citizens, family reunification, conversion of *permesso di soggiorno*, and booking the Italian language test.



Portale Immigrazione

What is

The **Portale Immigrazione** is an official online platform of the Ministry of the Interior that offers information and services for those needing to know the status of their application for issuing, renewing, or duplicating their permesso di soggiorno. Applications are submitted via the kit postale, and the portal helps you track the progress step by step.

What it is for

Through the website, **you can check the status of your application, receive updates, and get information about missing documents or requests from the authorities.**

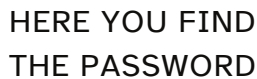
The Portale Immigrazione is a useful tool for simplifying and speeding up the management of practices related to the permesso di soggiorno, allowing you to handle everything online in a clear and secure way.

How to use it

You can visit the portal a portaleimmigrazione.it and click **Area Riservata Stranieri**, at the bottom right.

venerdì 1 novembre 2024

- **Username:** It is the number found at the top right of the cedolino (without the hyphen).
- **Password:** It is the number at the top left of the cedolino.



HERE YOU WILL FIND
THE "USER NAME"

You can find information about your appointment date or the documents you need to bring with you on the day of the appointment.




Questura | Polizia di Stato

What it is for

One of the fastest ways to check the status of your **permesso di soggiorno** is to consult the Questura website. If you have already completed the fingerprinting process at the Questura in your area of residence and want to know if your permit is ready for collection, the Questura | Polizia di Stato website will provide all the necessary information.

How to use it

Go to questure.poliziadistato.it/stranieri and enter the application number (10 letters) or the insured number (12 letters) found on the receipt of your renewal request for the permesso di soggiorno.



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**#CALENDARIOPOLIZIA 2025
PRENOTA LA TUA COPIA**

Permesso di soggiorno

Lingua selezionata: **Italiano**

Italiano English Español Français Русский العربية український

NUMERO PRATICA O ASSICURATA

Numero pratica o assicurata

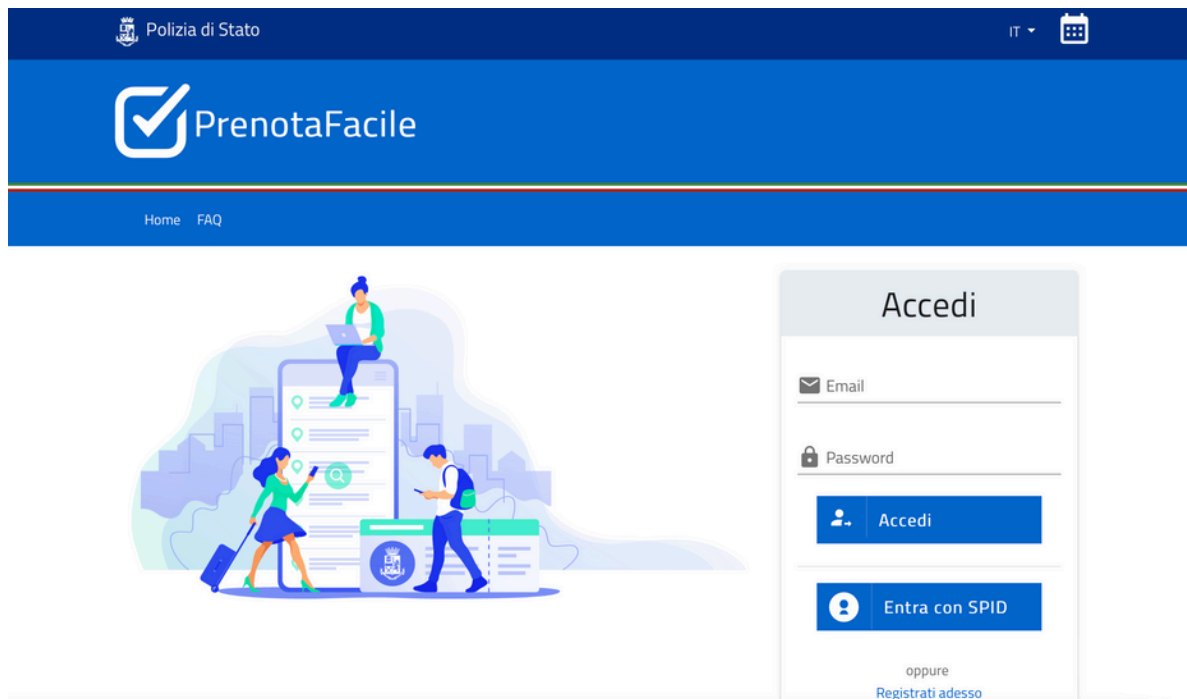
Invia

Inserisci il numero di pratica (10 caratteri) o il tuo numero di assicurata (12 caratteri) della richiesta del tuo permesso di soggiorno. Oltre all'avviso visualizzabile tramite questo sistema informatico, sullo stato del procedimento, sarà inviato al cittadino straniero un sms con l'indicazione delle modalità per il ritiro del permesso di soggiorno già pronto: giorno, ora e luogo.

Once you have entered the data, you will see the status of your application:

- **Green:** The permesso is ready for collection.
- **Orange:** The application is still under processing.
- **Red:** The permesso is not in the archive, so there might be an issue with your application.

This information will help you understand where your application stands and what steps to take next. **If your permesso is ready, in addition to the online notification, you will receive an SMS with all the details for collection**, such as the date, time, and location.



What is

Prenotafacile.it is a website created by the Ministry of the Interior for migrants, asylum seekers, and refugees to book appointments at the Questura in the city of residence.

What it is for

This portal is designed **to handle certain requests easily, but not all types of permesso di soggiorno can be requested through this system.**

How to use it

To access Prenotafacile.it, there are two options:

- **Access with SPID:** If you have a digital identity SPID, you can use it to log in directly.
- **Registration on the portal:** If you don't have SPID, you can register by creating a personal account. You will need to provide some details such as your last name, date of birth, gender, document, address (with postal code and municipality), email, and phone number. After entering this information, you will receive an email with a link to activate your account.



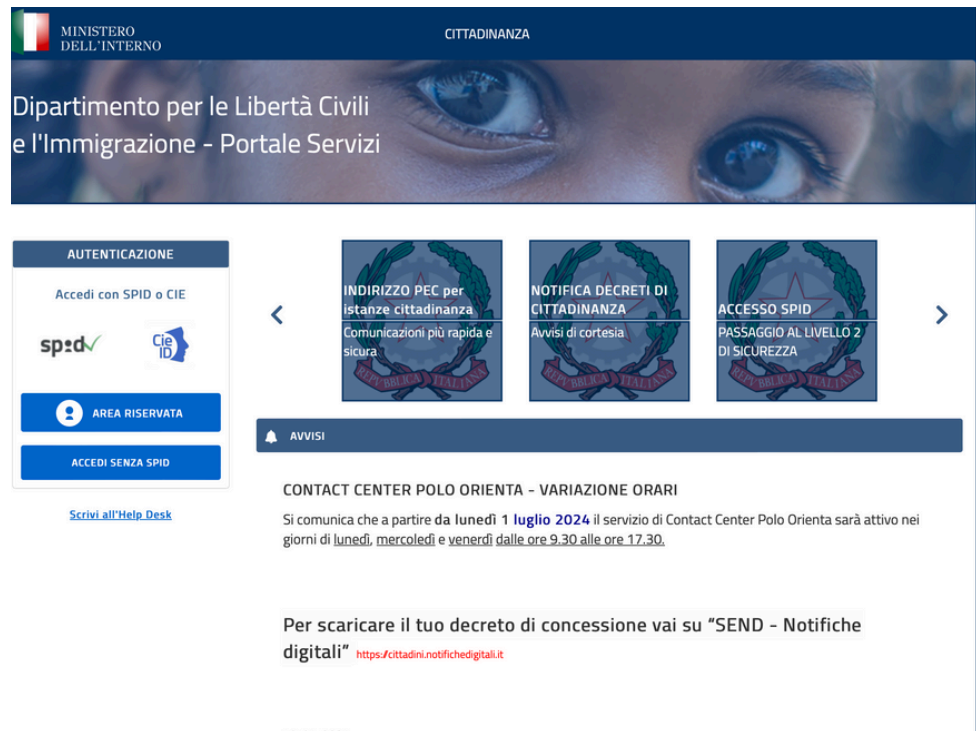
Here you can find a list of the different types of permesso that can be requested through Prenotafacile.it.



Italian Citizenship

What it is for

To apply for **Italian citizenship**, you can use the portal dedicated to citizenship applications available on the Ministry of the Interior's website, Dipartimento per le Libertà Civili e l'Immigrazione - Portale Servizi.



The screenshot shows the official website of the Italian Ministry of the Interior (Ministero dell'Interno) for citizenship applications. The header includes the Italian flag, the text "MINISTERO DELL'INTERNO", and "CITTADINANZA". Below the header, there is a banner with a close-up of a person's eyes and the text "Dipartimento per le Libertà Civili e l'Immigrazione - Portale Servizi". The main content area is divided into several sections: "AUTENTICAZIONE" (Authentication) with options to log in using SPID or CIE, and buttons for "AREA RISERVATA" and "ACCEDI SENZA SPID"; a central navigation bar with three main menu items: "INDIRIZZO PEC per istanze cittadinanza", "NOTIFICA DECRETI DI CITTADINANZA", and "ACCESSO SPID"; and a "AVVISI" (News) section at the bottom. The news section contains a notice about the Contact Center Polo Orienta's operating hours, starting from Monday, July 1, 2024, and a link to download the citizenship decree.

How to use it

The application can be submitted online using **SPID** or **CIE**.

On the citizenship application page, you need to fill out:

- **Modello A** if applying for citizenship by marriage.
- **Modello B** if applying for citizenship by residency (naturalization).



- When filling out the application, you will be asked to enter **your personal data**, such as your name, surname, date of birth, address, and information about your legal status in Italy and your country of origin. How to use it
 - You may have to include, for example, your **birth certificate** and **criminal record certificate** (translated and legalised with a legal translation) and, in some cases, the certificate of knowledge of the Italian language.
-
- Once completed and all required documents are attached, you must **pay the fees**, which can be done directly through the portal using electronic payment methods or by attaching a scanned copy of the postal payment receipt.
 - After submitting the application, **you will receive confirmation and can monitor the status of your application directly on the portal**, where updates or additional requests will be communicated.



Portale servizi- Sportello Unico per L'Immigrazione



Through the [Portale Servizi - Sportello Unico per L'Immigrazione](#), you can request:



Rilascio di Nulla Osta all'assunzione: This platform manages the nulla osta for hiring non-EU foreign citizens residing abroad for subordinate, fixed-term, permanent, or seasonal work, within the quotas established by the **decreto flussi**.



Family reunification: You can submit your application for the nulla osta for **family reunification** of foreign citizens.



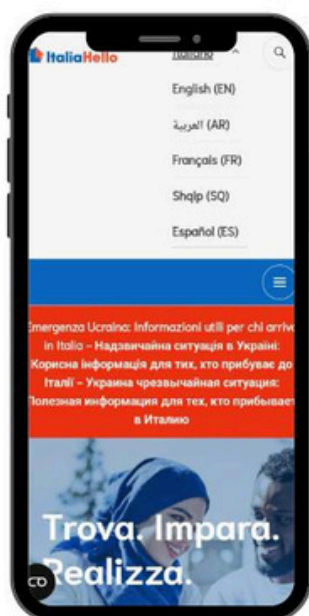
Conversion of permessi di soggiorno: The portal facilitates the conversion of permesso di soggiorno for study, internship, or seasonal work into permesso for subordinate work.



Italian Language Test: The **Italian language test** is required for certain permesso di soggiorno types and for citizenship. You can book the test by accessing the portal using your **SPID** or **CIE**.

VISITA LA PIATTAFORMA
www.italiahello.it

CONTACT US



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LEGGI, DOCUMENTI E
CITTADINANZA

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ItaliaHello is at your side with up-to-date resources in six languages. On our site you will find toolkits and short articles on work, residence permits, education, the Italian health system and much more.

Find out more by visiting our site!