

MWE- HOPE

EN

NETWORK
OF SERVICES
TO SUPPORT
WOMEN IN FLORENCE



WE-HOPE

The We-Hope project aims to promote the **empowerment**, **socio-economic autonomy** and **job placement** of **women** living in conditions of need and marginality in the metropolitan area of Florence.

We-Hope is born from the collaboration between six Florentine associations operating in the social inclusion sector. With the aim of strengthening and making the offer of support services they provide more efficient, these entities have developed an integrated and synergistic orientation and management system.

We-Hope is a network of services for women and mothers, which includes help desks and support services, courses and initiatives in various areas such as:

- legal assistance
- healthcare assistance/support
- support in the employment and training sector
- access to goods
(food, clothes, personal hygiene products, etc.)
- parenting support
(help with homework, after-school activities, etc.)
- treatment of addictions (gambling addiction and alcoholism)
- anti-discrimination desk
- support for victims of trafficking, exploitation or economic violence

All the services are based in the metropolitan area of **Florence**, are **free** and accessible as indicated in the program below.

Visit We-Hope's website



THE PROJECT PARTNERS

ACISJF Firenze ODV works to foster, regardless of nationality, religion and social affiliation, the full realization of young women away from their environment so that they can achieve their full personal development. In Santa Maria Novella station it runs daily the "Centro di Ascolto Help Center", a help desk for listening, reception, housing/economic support services and training courses. It also runs 'Casa Serena', a centro di prima accoglienza for young single women, pregnant women and mothers with small children, who find themselves in a serious state of socio-housing hardship or other emergencies.

Associazione Nosotras works for the empowerment of women, the affirmation of citizenship and gender rights, and the promotion of maternal and child health. It operates counseling desks in the Florence area, which offer accompaniment and information for job search, answers to social and legal problems, and a psychological support service.

Associazione Progetto Arcobaleno APS carries out its activities in various areas targeting vulnerable people, dealing in particular with non-EU immigration, alcoholism, drug addiction, psychological distress, trafficking and exploitation. In recent years, projects have also extended to the areas of employment, training and interculturalism. The Association's main goal is to welcome people in distress and accompany them on their path to autonomy.

Gli Anelli Mancanti provides support services for the social and cultural integration of disadvantaged individuals, including migrant citizens, the homeless, women and minors. It also works for the peaceful coexistence of cultures, lifestyles and development models. Every activity is aimed at promoting respect for the human being, understood both as an individual bearer of universal rights and as part of the citizenry to be informed, involved and empowered.

ItaliaHello helps migrant communities, asylum seekers and refugees deal with the challenges that arise in a journey of social, cultural, and economic inclusion in a new country. It works in particular on the issue of access to information as a fundamental tool for the empowerment of people with a migrant background. It also develops pathways for empowerment and mentorship, socio-cultural inclusion and job placement.

Le Curandaie APS activates cultural, economic and social initiatives that enhance the richness of the social fabric, with particular reference to women and women-mothers, and is committed to creating social and productivity pathways aimed at new parents.

SERVICES

Below is the full schedule of services offered within We-Hope:

ORIENTATION

Help desks to obtain information on services available in the Florence area and to receive guidance on how to access them.

ACISJF Firenze ODV

WHEN: Monday to Thursday from 9:30 to 17:30
and Friday from 9:00 to 13:00
WHERE: via Valfonda, 1 - Florence

Associazione Nosotras

WHEN: from Monday to Friday from 09:30 to 13:00
WHERE: via Faenza, 103 - Florence

Associazione Progetto Arcobaleno APS

WHEN: Monday to Friday from 9:30 to 18:30
WHERE: via del Leone, 9 - Florence

Gli Anelli Mancanti

WHEN: Monday to Thursday from 16:00 to 21:00
WHERE: via Palazzuolo, 8 - Florence

Le Curandaie APS

WHEN: Monday to Friday from 9:30 to 12:30
WHERE: via Domenico Cirillo, 2L - Florence

RIGHTS

Free legal assistance help desks where to receive support from lawyers for immigration and labor law issues.

ACISJF Firenze ODV

WHEN: two Wednesdays a month from 14:30 to 17:30
after registration interview
WHERE: via Valfonda, 1 - Florence

Associazione Progetto Arcobaleno

WHEN: every Monday and Wednesday from 18:00 to 19:30,
by telephone appointment or reply via email to legal questions
by writing to legale@progettoamericano.it
WHERE: via del Leone, 9 - Florence

Gli Anelli Mancanti

WHEN: every Thursday from 19:00 to 21:00
by appointment
WHERE: via Palazzuolo, 8 - Florence



* Please remember to book an appointment or register as indicated should it be required.

HEALTH

Help desks where to see doctors and therapists for physical and mental health issues.

ACISJF Firenze ODV

PSYCHOLOGICAL HELP DESK
WHEN: every Wednesday from 10:00 to 13:00
after registration interview
WHERE: via Valfonda, 1 - Florence

Gli Anelli Mancanti

PSYCHOLOGICAL HELP DESK
WHEN: every Wednesday at 17:30, by appointment

GENERAL PRACTICE HELP DESK

(general practitioners and distribution of over-the-counter medicines)
WHEN: every Monday from 18:30 to 20:00

PEDIATRIC HELP DESK

WHEN: Every 2nd and 4th Wednesday of the month, by appointment

OBSTETRICS HELP DESK (female health and pregnancy)

WHEN: every Monday, by appointment

DENTAL AND PHYSIOTHERAPY HELP DESK

WHEN: by appointment
WHERE: via Palazzuolo, 8 - Florence

GOODS

Distribution of free goods including personal hygiene products and clothing.

ACISJF Firenze ODV

DISTRIBUTION OF NON-FOOD GOODS (personal hygiene)
WHEN: Monday to Thursday from 9:00 to 17:30
and Friday from 9:00 to 13:00
WHERE: via Valfonda, 1 - Florence

Associazione Progetto Arcobaleno APS

"GUARDAROBA SOCIALE", USATO MA NON TROPPO!
Collection and offer of used clothes and objects (free or free offer)
for guests of centri di accoglienza and people indicated by local associazioni
WHEN: Monday to Friday from 9:30 to 18:30
and Saturday from 9:30 to 12:30
WHERE: via del Leone, 28r - Florence

Le Curandaie APS

DISTRIBUTION OF NON-FOOD GOODS
WHEN: Tuesdays from 10:30 to 12:30, by telephone contact
WHERE: via G. Pepe, 47/8 - Florence



TRAINING

Courses to acquire or strengthen linguistic and professional skills.

ACISJF Firenze ODV

A2 AND B1 LEVEL ITALIAN LANGUAGE COURSES

WHEN: time indicated at registration

A2 LEVEL ENGLISH LANGUAGE COURSE

WHEN: time indicated at registration

ASSISTENTE FAMILIARE COURSE

WHEN: time indicated at registration

WHERE: via Valfonda, 1 - Florence

Associazione Nosotras

PRE-ALPHA ITALIAN COURSE FOR NON-LITERATE WOMEN IN THEIR COUNTRY OF ORIGIN

WHEN: Wednesdays from 10:00 to 12:00

LEVEL A1 AND A2 ITALIAN COURSES

WHEN: Fridays from 10:00 to 12:00

WHERE: via Faenza, 103 - Florence

Associazione Progetto Arcobaleno APS

A1, A2 AND B1 LEVEL ITALIAN COURSES

WHEN: two afternoons, time indicated at registration

WHERE: via del Leone, 9 - Florence

Gli Anelli Mancanti

ITALIAN LANGUAGE COURSES

WHEN: time indicated at registration

WHERE: via Palazzuolo, 35 - Florence (Giamburrasca Ludoteca)

Le Curandaie APS

ITALIAN LANGUAGE COURSES

WHEN: time indicated at registration

WHERE: via Cirillo, 2L e via Pagano, 26 - Florence

At the headquarters of all We-Hope project associations, it will be possible to register for the **HACCP Course**

WHEN: the courses will take place in November and February



VICTIMS OF TRAFFICKING AND ECONOMIC VIOLENCE

Help desks dedicated to listening to and supporting women victims of trafficking, exploitation and economic violence.

ACISJF Firenze ODV

LISTENING AND GUIDANCE HELP DESK FOR VICTIMS OF TRAFFICKING AND EXPLOITATION

WHEN: Monday to Friday 9:00 to 17:30

WHERE: via Valfonda, 1 - Florence

Associazione Nosotras

HELP DESK FOR VICTIMS OF ECONOMIC VIOLENCE

WHEN: by appointment

WHERE: via Faenza, 103 - Florence

Associazione Progetto Arcobaleno

HELP DESK FOR VICTIMS OF TRAFFICKING AND EXPLOITATION "SPAZIO INTERMEDIO"

WHEN: Tuesday and Thursday from 13:30 to 16:00

WHERE: via dell'Agnolo, 2 - Florence

PARENTS AND CHILDREN

Study support activities for families with children and extracurricular activities for minors.

ACISJF Firenze ODV

INDIVIDUAL STUDY SUPPORT LESSONS FOR PRIMARY AND SECONDARY SCHOOL STUDENTS

WHEN: time indicated at registration

WHERE: via Valfonda, 1 - Florence

Gli Anelli Mancanti

AFTER-SCHOOL PROGRAM FOR GIRLS AND BOYS

(primary and lower secondary schools)

WHEN: Wednesdays and Fridays from 17:00 to 19:00

WHERE: in via Palazzuolo, 35 - Florence

Le Curandaie APS

POMERIDIAMO (3 - 6 years)

AFTER-SCHOOL AFTERNOON ACTIVITIES ORGANIZED INTO THEMATIC DAYS (music; animated readings in Italian and English; Horto; Giochedi; Creative workshops)

WHEN: From September to June December from 16:30 to 18:00

ARTI E MESTIERI (4 - 13 anni)

EDUCATIONAL-RECREATIONAL COURSES ORGANIZED INTO THEMATIC DAYS/WEEKS (e.g. cinematography, tailors, chess players, journalists, scientists, etc.)

WHEN: the centri invernali take place during the Christmas and Easter holidays in September to December from 8:30 to 16:30

and the centri estivi from June to September from 8:30 to 16:30

WHERE: via Cirillo, 2L e via Pagano, 26 - Florence





WORK

Help desks dedicated to finding job opportunities, with specific support in CV writing and updating.

ACISJF Firenze ODV

JOB SEARCH

WHEN: every Wednesday and Friday from 9:30 to 12:30

CV DRAFTING AND UPDATING

WHEN: every Monday and Wednesday from 14:30 to 16:30

WHERE: via Valfonda, 1 - Florence

Gli Anelli Mancanti

WHEN: every Tuesday from 18:30 to 20:30

WHERE: via Palazzuolo, 8 - Florence



OTHER SERVICES

SUPPORT FOR PEOPLE WITH ADDICTIONS

Associazione Progetto Arcobaleno APS

EXPERIMENTAL COMUNITÀ PROJECTS FOR ALCOHOLICS

aimed at men and women at the Comunità of Faltona and apartment in Borgo S. Lorenzo (entry via social services)

HELP DESK AIMED AT PEOPLE WITH ALCOHOLISM PROBLEMS

held by educators and a psychologist

WHEN: Monday to Friday from 9:00 to 19:00
by telephone on 055 8494052

TWO HELP DESKS ON THE RISK OF PATHOLOGICAL GAMBLING

WHEN: Thursdays from 5pm to 7pm

WHERE: via Faentina, 23 - Borgo S. Lorenzo

or

WHEN: Tuesdays from 14.00 to 16:00

and Thursdays from 10:00 to 12:00

WHERE: in via del Leone, 9 - Florence

SUPPORT FOR VICTIMS OF DISCRIMINATION

Associazione Nosotras

ANTI-DISCRIMINATION HELP DESK

Reception, orientation, consultancy and collection of reports of alleged cases of discrimination and harassment

WHEN: by appointment

WHERE: via Faenza, 103 - Florence



ADDRESSES AND CONTACTS



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